SALMONES CAMANCHACA S.A.

Securities Registry Registration No. 1.150

INFORMATION REGARDING CORPORATE GOVERNMENT PRACTICES

1. On the functioning and composition of the board		
a) The board has a procedure or mechanism for the induction of each new member, whose purpose is to facilitate the process of knowledge and understanding of:	SI	NO
 Businesses, matters and risks, including those of sustainability, which are considered more relevant, as well as the reasons why, in the opinion of the board of directors, they have that status. 	X	
The company does have a formal procedure for the induction of each new member facilitate the process of knowledge and understanding of business, matters and sustainability, which are considered more relevant, depending on the opinion of the direction.	risks, i	
ii. The relevant stakeholders that the entity has identified as well as the reasons why, in the opinion of the board of directors, they have that condition and the main mechanisms used to know expectations and maintain a stable and lasting relationship with those.	X	
The company does have a formal procedure for the induction of each new member facilitate the process of knowledge and understanding of the relevant stakeholders the identified as well as the reasons why in the opinion of the board of directors those has and the main mechanisms that are used to know expectations and maintain a startland relationship with those.	nat the en	ntity has condition I lasting
iii. The mission, vision, strategic objectives, principles and values that should guide the actions of the company, its directors and staff, and the policies of inclusion, diversity, sustainability and risk management, approved by the Board of Directors.		X
The company does have a formal procedure for the induction of directors that facilitate knowledge and understanding of the mission, vision, strategic objectives, principles should guide the actions of the company, its directors and staff, and the policies of sustamanagement, approved by the board of directors.	and val	ues that
iv. The most relevant current legal framework applicable to the entity, the board of directors and its main executives	Х	
The current procedure meets this requirement, which is met through a meeting wire Manager of Legal Affairs.	th the C	orporate
v. The duties of care, reservation, loyalty, diligence and information that in accordance with current legislation fall on each member of the board, through examples of failures, sanctions or more relevant pronouncements that have occurred in the last year at the local level with those duties.	X	
The company does have a formal procedure for the induction of each new member facilitate the process of knowledge and understanding of the duties of care, reservation, and information that under the current legislation fall on each member of the directory, the of failures, sanctions or more relevant pronouncements that have occurred in the last level with those duties.	loyalty, c hrough ex year at t	diligence xamples
vi. The main agreements adopted in the last two years prior to the beginning of their mandate and the reasons that were taken into consideration to adopt such agreements or to rule out other evaluated options.	X	

knowledge of its man	eany does have a formal procedure for induction of directors that facilitates and understanding of the main agreements adopted in the last two years prior date and the reasons that were taken into consideration to adopt such agree evaluated options.	r to the be	eginning
vii.	The most relevant items of the quarterly and annual financial statements of the last year together with their respective explanatory notes, in addition to the accounting criteria applied in the preparation of said financial statements.	X	
	pany does have a formal procedure for induction of directors that facilitates	-	
	e and understanding of the most relevant items of the quarterly and annual fina		
	year together with their respective explanatory notes, in addition to the ac	ccounting	criteria
applied in	the preparation of said financial statements.		
viii.	What in the opinion of the board of directors is a conflict of interest and as in the opinion of the board, or in accordance with the Code or Manual established for that purpose, and without prejudice to those conflicts of interest expressly addressed by law, how such conflict of interest should be dealt with, in situations where it may arise.	X	
The comp	any does have a formal procedure for induction of directors that facilitates	s the pro	ocess of
knowledge	e and understanding of what in the opinion of the board of directors is a conflic	ct of inter	est and,
as such, i	n accordance with the Code of Ethics, and without prejudice to the those co	nflicts of	interest
expressly	addressed by law, should deal with situations in which one of them could be	presente	ed.
	ne board of directors has a procedure or mechanism for permanent ining of the board of directors for the updating of knowledge, which:	SI	NO
i.	Define at least annually the subjects in respect of which training will be done		X
	to its members and the training calendar for the corresponding year.		
For now, t	his practice will not be adopted.		
ii.	As part of these matters, it contemplates the best corporate governance practices that other entities have adopted at the local and international levels.		X
ii.	As part of these matters, it contemplates the best corporate governance practices that other entities have adopted at the local and international		X
ii.	As part of these matters, it contemplates the best corporate governance practices that other entities have adopted at the local and international levels.		X
ii. For now, t iii.	As part of these matters, it contemplates the best corporate governance practices that other entities have adopted at the local and international levels. his practice will not be adopted. As part of these matters, it contemplates the main advances that have been made in the last year at a local and international level in terms of inclusion,		
ii. For now, t iii.	As part of these matters, it contemplates the best corporate governance practices that other entities have adopted at the local and international levels. his practice will not be adopted. As part of these matters, it contemplates the main advances that have been made in the last year at a local and international level in terms of inclusion, diversity and sustainability reports.		
ii. For now, t iii. For now, t iv. The board directors to including s This training manager,	As part of these matters, it contemplates the best corporate governance practices that other entities have adopted at the local and international levels. his practice will not be adopted. As part of these matters, it contemplates the main advances that have been made in the last year at a local and international level in terms of inclusion, diversity and sustainability reports. his practice will not be adopted. As part of these matters, it includes the main risk management tools, including sustainability ones, which have been implemented in the last year	anageme and interi e audit a	X board of ent tools, national. assistant
ii. For now, t iii. For now, t iv. The board directors to including s This training manager,	As part of these matters, it contemplates the best corporate governance practices that other entities have adopted at the local and international levels. his practice will not be adopted. As part of these matters, it contemplates the main advances that have been made in the last year at a local and international level in terms of inclusion, diversity and sustainability reports. his practice will not be adopted. As part of these matters, it includes the main risk management tools, including sustainability ones, which have been implemented in the last year at a local and international level. I of directors agreed on the implementation of a permanent training procedure oupdate knowledge, which, as part of these matters, includes the main risk massustainability tools, which have been implemented in the last year at the local and includes a presentation by the general manager in conjunction with the in addition to the advice of an external third party expert to the extent that the	anageme and interi e audit a	X board of ent tools, national. assistant

directors f sanctions to the du	I of directors agreed on the implementation of a permanent training procedure or the updating of knowledge that, as part of those matters, includes the most or pronouncements that have occurred in the last year at a local and internations of care, reservation, loyalty, diligence and information. This training on by the manager of legal matters, in addition to the advice of an external to	relevant onal leve contem _l	t rulings, Il related plates a
•	ent that the board considers it necessary. This training is expected during 202		у охрогс
vi.	As part of these matters, it contemplates a review of examples of situations that constitute a conflict of interest in the board of directors and of ways in which those conflicts of interest can be avoided or resolved in the best social interest.		X
of director of situatio conflicts o a presenta	I of directors agreed on the implementation of a procedure for permanent trains for the updating of knowledge, which, as part of those matters, includes a revent that constitute a conflict of interest in the board of directors and of ways interest they can be avoided or solved in the best social interest. This training that the manager of legal matters, in addition to the advice of an external tent that the board considers it necessary. This training is expected during 202	view of ex s in whice ng conte third part	xamples ch those emplates
vii.	it disseminates annually the subjects on which in the last year training activities have been carried out to the board of directors. ice will not be adopted.		X
		CI	NO
tax, finan	ard of directors has a policy for hiring experts to advise on accounting, cial, legal or other matters:	SI	NO
i.	That contemplates the possibility of veto by one or more directors for the hiring of a private consultant		X
	procedure for hiring consultants, but does not include the possibility of veto be	by a direc	
ii.	That at the request of at least one of its members the consultancy for the matter required by that one is contracted.		X
director.	a procedure for hiring consultants, but does not include the possibility of h	iring by	a single
iii.	That contemplates the dissemination, at least once a year, of the consultancies requested and not contracted, specifying the reasons why the board adopted that particular decision, which is also duly reflected in the minutes of the corresponding session.		X
This pract	ice is not considered desirable.		
•	oard of directors meets at least quarterly with the external audit in charge of the audit of the financial statements to analyze:	SI	NO
	i. The program or audit plan.		Χ
auditors a March, wh August; an	ance with its work schedule, there are three scheduled opportunities in what tend the board meeting, that correspond to the review of the annual Financhere the activities of the annual audit plan are reviewed; the presentation of and the review of the internal control charter in December; The board of direction of increasing this frequency.	ial Stater the audi	ments in t plan in
	i. Any differences detected in the audit regarding accounting practices, administrative systems and internal audit.	otore will	X
	w is done at the three meetings scheduled with the auditors. The board of dire- oility of increasing this frequency.	CIOIS WIII	anaiyze

iii.	Any serious deficiencies that may have been detected and those irregular situations that, due to their nature, should be reported to the competent oversight bodies.		X
This review is	done at the three meetings scheduled with the auditors. The board of dire	ctors will	analyze
	of increasing this frequency.		
iv.	The results of the annual audit program.		X
	nually reviews the results of the audit program, but in each of the meetings	with the	auditors
the progress	of said program is reported.		
V.	The possible conflicts of interest that may exist in the relationship		X
	with the audit firm or its personnel, both for the provision of other		
	services to the company or to the companies in its group, as well as for other situations.		
This practice	is not considered necessary under the terms suggested by the CMF.		
,	meets at least quarterly with the Risk Management unit of the entity le for the equivalent function, to analyze:	SI	NO
i.	The proper functioning of the risk management process.		Х
Committee wi additional fun- and risk mana chairman of the	agreement adopted on May 15, 2019, the board of directors entrusted ith additional functions to those established in article 50 bis of Law 18,04 ctions, the Committee was entrusted with the supervision of the accounting agement systems. In accordance with the above, the audit manager report be Directors Committee. In addition, the Audit Manager presents the analysis in January.	46. Amoi g, interna rts direc	ng these al control tly to the
ii.	The risk matrix used by the unit as well as the main sources of risks and methodologies for the detection of new risks and the probability and impact of occurrence of the most relevant risks.		Х
The review of	this item is done annually.		
iii.	The recommendations and improvements that in the opinion of the unit would be pertinent to perform in order to better manage the risks of the entity.		X
	endations are collected by the Directors Committee, without prejudice that ered or discussed by the board of directors.	at any t	ime they
iv.	The contingency plans designed to react to the materialization of critical events, including the continuity of the board in a crisis situation.		X
It is not adopt	ed.		
•	meets at least quarterly with the internal audit unit, compliance sponsible for the equivalent function, to analyze:	SI	NO
i.	The annual audit program or plan.		Х
	nager presents his annual audit plan for approval by the Board of Directors nmittee follows up on the audit plan.	s in Janu	ary. The
DILECTORS COIL	minute follows up off the addit plan.		
ii.	Any serious deficiencies that may have been detected and those irregular situations that, due to their nature, should be reported to the competent oversight agencies or the Public Ministry.		X
This review is	carried out at Board meetings, with a minimum of two per year.		

It is planned there were not	teting without the presence of the General Manager is the one carried out the External Auditors, where they consult on the ease and fluidity on collaborated with its examination. During 2020 there were no meetings the hand the external auditors without the presence of the general manager. In the external auditors without the presence of the general manager.	nts. Do	X uring 2020 X e Board owhich the
It is planned there were not not iii. To not not not not not not not not not no	that once a year a directory session is held in the facilities of one of the plate of Board sessions or visits in the plants. The recommendations and improvements that in the opinion of those esponsible for those units and facilities would be pertinent to improve their peration. That once a year a directory session is held in the facilities of one of the plate of Board sessions or visits in the plants. The eetings held for each point referred to in letters d) to f) above, at least each point is made without the presence of the general manager of pany. The eeting without the presence of the General Manager is the one carried out the the External Auditors, where they consult on the ease and fluidity on collaborated with its examination. During 2020 there were no meetings	nts. Do	uring 2020 X uring 2020 X e Board of which the
It is planned there were not	that once a year a directory session is held in the facilities of one of the plate of Board sessions or visits in the plants. The recommendations and improvements that in the opinion of those esponsible for those units and facilities would be pertinent to improve their peration. That once a year a directory session is held in the facilities of one of the plate of Board sessions or visits in the plants. The eetings held for each point referred to in letters d) to f) above, at least each point is made without the presence of the general manager of pany. The eeting without the presence of the General Manager is the one carried out the the External Auditors, where they consult on the ease and fluidity	nts. Do	uring 2020 X uring 2020 X e Board of which the
It is planned there were not	that once a year a directory session is held in the facilities of one of the plate or Board sessions or visits in the plants. The recommendations and improvements that in the opinion of those esponsible for those units and facilities would be pertinent to improve their peration. That once a year a directory session is held in the facilities of one of the plate or Board sessions or visits in the plants. The plants is made without the presence of the general manager of pany. The plants is made without the presence of the general manager of pany. The plants is made without the presence of the general manager of pany. The plants is made without the presence of the general manager of pany.	nts. Do	x uring 2020 X uring 2020 X e Board o
it is planned there were not	that once a year a directory session is held in the facilities of one of the pla o Board sessions or visits in the plants. the recommendations and improvements that in the opinion of those esponsible for those units and facilities would be pertinent to improve their peration. that once a year a directory session is held in the facilities of one of the pla o Board sessions or visits in the plants. eetings held for each point referred to in letters d) to f) above, at least each point is made without the presence of the general manager of pany.	nts. Di	x uring 2020 x uring 2020
It is planned there were n iii. T re o It is planned there were n i) Of the m one for	that once a year a directory session is held in the facilities of one of the pla o Board sessions or visits in the plants. he recommendations and improvements that in the opinion of those esponsible for those units and facilities would be pertinent to improve their peration. that once a year a directory session is held in the facilities of one of the pla o Board sessions or visits in the plants. eetings held for each point referred to in letters d) to f) above, at least each point is made without the presence of the general manager of		x uring 2020
It is planned there were n iii. T re o It is planned there were n	that once a year a directory session is held in the facilities of one of the plato Board sessions or visits in the plants. The recommendations and improvements that in the opinion of those esponsible for those units and facilities would be pertinent to improve their peration. That once a year a directory session is held in the facilities of one of the plato Board sessions or visits in the plants. The plants is the plants of the p		x uring 2020
It is planned there were n iii. T re o	that once a year a directory session is held in the facilities of one of the pla o Board sessions or visits in the plants. the recommendations and improvements that in the opinion of those esponsible for those units and facilities would be pertinent to improve their peration. that once a year a directory session is held in the facilities of one of the plants.		uring 2020
It is planned there were n iii. T re o	that once a year a directory session is held in the facilities of one of the pla o Board sessions or visits in the plants. the recommendations and improvements that in the opinion of those esponsible for those units and facilities would be pertinent to improve their peration. that once a year a directory session is held in the facilities of one of the plants.		uring 2020
It is planned there were n iii. T	that once a year a directory session is held in the facilities of one of the pla o Board sessions or visits in the plants. the recommendations and improvements that in the opinion of those esponsible for those units and facilities would be pertinent to improve their	nts. Di	uring 2020
It is planned there were n	that once a year a directory session is held in the facilities of one of the pla o Board sessions or visits in the plants.	nts. D	uring 2020
		nts. D	
ii. T	ne main functions and concerns of those who work in them.		X
	he main functions and concerns of these who work in them		
	o Board sessions or visits in the plants.	ino. Di	uning 2020
	that once a year a Board meeting is held in the facilities of one of the pla	nte Di	
	to the different dependencies and facilities of the company, to know: he state and functioning of those dependencies and facilities		X
•	d of directors contemplates, during each year, the realization of visits	SI	NO
This practice	is not considered desirable for now.		l
iii	. The usefulness and acceptance of the sustainability reports disseminated to the relevant stakeholders of the company.		Х
This practice	e is not considered desirable.		•
ii.	Organizational, social or cultural barriers detected that could be inhibiting the natural diversity that would have occurred in the absence of these barriers.		X
participates.			
	with the stakeholders of the Company and with the environments in whi	-	•
The compar	within the organization, its shareholders and the general public. ny has a program called Camanchaca Amiga that aims to permaner	ntly im	prove the
i.	to disseminate the benefits of diversity and inclusion to society		Х
-	d of directors meets at least quarterly with the Social Responsibility, development or responsible equivalent function unit, to analyze:	SI	NO
· ·	revention Officer reports twice a year on the operation of the Crime Prever		
The Crime P	, , , ,	-4: N	
	The effectiveness of crime prevention models implemented by society		X
iv.			
iv.	would be pertinent to minimize the occurrence of irregularities or fraud. s carried out at Board meetings, with a minimum of two per year.		

The board o	f directors has a formal procedure for the continuous improvement of the f	unctionir	ng of the
board of dir	rectors that focuses on the evaluation and detection of eventual important	rovemen	ts in its
organization	and functioning. The procedure is carried out every two years and during	2020 it	was not
carried out.			
ii)	To detect those areas in which its members can be strengthened and		Х
"/	continue to improve.		
The board of	f directors has a formal procedure for the continuous improvement of the f	unctionir	ng of the
	ectors that allows to detect those areas in which its members can be s		-
continue to in	mprove. The procedure is carried out every two years and during 2020 it wa	s not car	rried out.
iii)	To detect and reduce organizational, social or cultural barriers that		Х
"")	could be inhibiting the natural diversity of capabilities, visions, and		^
	characteristics and conditions that would have occurred in the board of		
	directors if these barriers did not exist.		
It is not cons	idered desirable to adopt this practice at present.		•
iv)	That, without prejudice to legal obligations, expressly contemplate the		Х
'''	determination of the minimum number of ordinary meetings, the		
	minimum average time of in-person and remote dedication to them, and		
	the anticipation with which the citation and the necessary background		
	should be sent for the adequate realization of those, recognizing the		
	particular characteristics of the entity as well as the diversity of		
	experiences, conditions and knowledge existing in the board of		
	directors, according to the complexity of the matters to be treated.		
	ed that the directors must exercise their responsibility responsibly, assigning	g to such	h effects
the hours tha	at they consider necessary for such result.		
v)	That expressly contemplates the change, in the case of pertinent, of the		X
	form of organization and operation of the board of directors before		
	situations of contingency or crisis		
This practice	e is not considered desirable at present.		
vi)	That it considers the advice of an expert from outside the company to		Χ
	detect and implement these eventual improvements or strengthening		
	areas.		
	f directors has a formal procedure for the continuous improvement of the f		-
	ectors that includes the hiring of an external advisor, to carry out the evaluation		
	but the implementation of any improvements is determined by the Board	of Direct	tors and
implemented	by the Board of Directors.		
vii)	In which the detection referred to in numbers i to iii above, is carried out		X
	at least on an annual basis.		
	ure is established to be carried out every two years, addressing those a	aspects 1	that it is
considered of	desirable to address by the board of directors.		
k) The boar	d of directors has an information system in operation and access by	SI	NO
each directe	· · · · · · · · · · · · · · · · · · ·		
i. A	llows to access, in a secure, remote and permanent manner, all the		Х
	ninutes and documents held in view for each session of the board of the		
	ast 3 years, according to a mechanism of order that facilitates its indexing		
	nd information search.		
	stimates it is desirable to establish during 2021 a digital repository that allow	is remote	e access
to all of these	e antecedents.		

II.	Allows to access, safely, remotely and without prejudice to the legal obligations regarding the delivery time and content of the subpoenas, to the minutes or documents that synthesize all the matters that will be discussed in that session and the other antecedents that will be presented in said session or additional necessary to prepare for it.		X
This infor	mation is sent by the General Manager in advance of the directory session	n. Howe	ver, it is
	d desirable to implement a remote access system under the terms suggested	ed by NO	CG° 385
and it is e	xpected to comply with that for the year 2021.		
iii.	Allows the access referred to in previous number ii, at least 5 days before the respective session.		Х
	mation is sent by the General Manager within the week prior to the holding	of the c	directory
	But there is information that is sent one or two days in advance.		
iv.	Allows to securely, remotely and permanently access the complaint system implemented by society.	Х	
The syste	m does allow it.		
V.	Allows reviewing the final text of the minutes of that session.		Х
	d deems it desirable to establish during 2021 a digital repository that allows reantecedents.	emote a	ccess to
vi.	Allows the revision referred to in the previous v number, with no more than		Χ
	5 days after the respective session.		
	ance with the agreement of the Board of Directors, the minutes of the last ses	ssion are	sent for
review, th	ree business days before the next session.		
	ne relationship between Company, shareholders and the public in		
gener	al		
gener a) Th	al ne Board of Directors has implemented a formal procedure in operation	SI	NO
a) Th	ne Board of Directors has implemented a formal procedure in operation that the shareholders of the company can be informed:	SI	
a) Th	ne Board of Directors has implemented a formal procedure in operation that the shareholders of the company can be informed: At least 3 months in advance of the shareholders meeting at which directors	SI	NO X
a) Th	he Board of Directors has implemented a formal procedure in operation that the shareholders of the company can be informed: At least 3 months in advance of the shareholders meeting at which directors will be elected, about the diversity of capacities, conditions, experiences	SI	
a) Th	he Board of Directors has implemented a formal procedure in operation that the shareholders of the company can be informed: At least 3 months in advance of the shareholders meeting at which directors will be elected, about the diversity of capacities, conditions, experiences and visions that, in the opinion of the board of directors, are advisable to be	SI	
a) Tr so i.	he Board of Directors has implemented a formal procedure in operation that the shareholders of the company can be informed: At least 3 months in advance of the shareholders meeting at which directors will be elected, about the diversity of capacities, conditions, experiences and visions that, in the opinion of the board of directors, are advisable to be part of it so that it is in a better position to watch for the social interest.	SI	
a) The score i.	he Board of Directors has implemented a formal procedure in operation that the shareholders of the company can be informed: At least 3 months in advance of the shareholders meeting at which directors will be elected, about the diversity of capacities, conditions, experiences and visions that, in the opinion of the board of directors, are advisable to be part of it so that it is in a better position to watch for the social interest. Onsidered necessary to adopt this practice for the time being.	SI	X
a) Tr so i.	he Board of Directors has implemented a formal procedure in operation that the shareholders of the company can be informed: At least 3 months in advance of the shareholders meeting at which directors will be elected, about the diversity of capacities, conditions, experiences and visions that, in the opinion of the board of directors, are advisable to be part of it so that it is in a better position to watch for the social interest.	SI	
i. It is not co	he Board of Directors has implemented a formal procedure in operation that the shareholders of the company can be informed: At least 3 months in advance of the shareholders meeting at which directors will be elected, about the diversity of capacities, conditions, experiences and visions that, in the opinion of the board of directors, are advisable to be part of it so that it is in a better position to watch for the social interest. Onsidered necessary to adopt this practice for the time being. Before the corresponding vote, of the maximum number of directories that, in the opinion of the board of directors, is advisable to have by the directors	SI	X
i. It is not co	he Board of Directors has implemented a formal procedure in operation that the shareholders of the company can be informed: At least 3 months in advance of the shareholders meeting at which directors will be elected, about the diversity of capacities, conditions, experiences and visions that, in the opinion of the board of directors, are advisable to be part of it so that it is in a better position to watch for the social interest. Onsidered necessary to adopt this practice for the time being. Before the corresponding vote, of the maximum number of directories that, in the opinion of the board of directors, is advisable to have by the directors elected by the shareholders. Onsidered necessary to adopt this practice for the time being. Before the corresponding vote, the experience, profession or office of the	SI X	X
i. It is not co	he Board of Directors has implemented a formal procedure in operation that the shareholders of the company can be informed: At least 3 months in advance of the shareholders meeting at which directors will be elected, about the diversity of capacities, conditions, experiences and visions that, in the opinion of the board of directors, are advisable to be part of it so that it is in a better position to watch for the social interest. Onsidered necessary to adopt this practice for the time being. Before the corresponding vote, of the maximum number of directories that, in the opinion of the board of directors, is advisable to have by the directors elected by the shareholders. Onsidered necessary to adopt this practice for the time being. Before the corresponding vote, the experience, profession or office of the candidate for director.	X	X
i. It is not co	he Board of Directors has implemented a formal procedure in operation that the shareholders of the company can be informed: At least 3 months in advance of the shareholders meeting at which directors will be elected, about the diversity of capacities, conditions, experiences and visions that, in the opinion of the board of directors, are advisable to be part of it so that it is in a better position to watch for the social interest. Onsidered necessary to adopt this practice for the time being. Before the corresponding vote, of the maximum number of directories that, in the opinion of the board of directors, is advisable to have by the directors elected by the shareholders. Onsidered necessary to adopt this practice for the time being. Before the corresponding vote, the experience, profession or office of the candidate for director. Pany has a formal and operating procedure so that the shareholders of the obefore the corresponding vote of the experience and profession and office.	X	X X
i. It is not cominformed	he Board of Directors has implemented a formal procedure in operation that the shareholders of the company can be informed: At least 3 months in advance of the shareholders meeting at which directors will be elected, about the diversity of capacities, conditions, experiences and visions that, in the opinion of the board of directors, are advisable to be part of it so that it is in a better position to watch for the social interest. Onsidered necessary to adopt this practice for the time being. Before the corresponding vote, of the maximum number of directories that, in the opinion of the board of directors, is advisable to have by the directors elected by the shareholders. Onsidered necessary to adopt this practice for the time being. Before the corresponding vote, the experience, profession or office of the candidate for director. Pany has a formal and operating procedure so that the shareholders of the obefore the corresponding vote of the experience and profession and office.	X	X X
i. It is not comin informed candidate iv.	that the shareholders of the company can be informed: At least 3 months in advance of the shareholders meeting at which directors will be elected, about the diversity of capacities, conditions, experiences and visions that, in the opinion of the board of directors, are advisable to be part of it so that it is in a better position to watch for the social interest. Desired necessary to adopt this practice for the time being. Before the corresponding vote, of the maximum number of directories that, in the opinion of the board of directors, is advisable to have by the directors elected by the shareholders. Desired necessary to adopt this practice for the time being. Before the corresponding vote, the experience, profession or office of the candidate for director. Deany has a formal and operating procedure so that the shareholders of the before the corresponding vote of the experience and profession and office. Before the corresponding vote, if the director candidate maintains or has maintained in the last 18 months contractual, commercial or other relations with the controller of the company or its main competitors or suppliers. mation is delivered by the candidate to director, in accordance with the Controller.	X company e of the	X X X Can be director X Cons law.
i. It is not cominformed candidate iv.	that the shareholders of the company can be informed: At least 3 months in advance of the shareholders meeting at which directors will be elected, about the diversity of capacities, conditions, experiences and visions that, in the opinion of the board of directors, are advisable to be part of it so that it is in a better position to watch for the social interest. Onsidered necessary to adopt this practice for the time being. Before the corresponding vote, of the maximum number of directories that, in the opinion of the board of directors, is advisable to have by the directors elected by the shareholders. Onsidered necessary to adopt this practice for the time being. Before the corresponding vote, the experience, profession or office of the candidate for director. Deany has a formal and operating procedure so that the shareholders of the before the corresponding vote of the experience and profession and office. Before the corresponding vote, if the director candidate maintains or has maintained in the last 18 months contractual, commercial or other relations with the controller of the company or its main competitors or suppliers. mation is delivered by the candidate to director, in accordance with the C it is considered desirable to implement a formal procedure so that shareholders.	X company e of the	X X X Can be director X Cons law.
i. It is not comin informed candidate iv. This informed candidate iv.	that the shareholders of the company can be informed: At least 3 months in advance of the shareholders meeting at which directors will be elected, about the diversity of capacities, conditions, experiences and visions that, in the opinion of the board of directors, are advisable to be part of it so that it is in a better position to watch for the social interest. Desired necessary to adopt this practice for the time being. Before the corresponding vote, of the maximum number of directories that, in the opinion of the board of directors, is advisable to have by the directors elected by the shareholders. Desired necessary to adopt this practice for the time being. Before the corresponding vote, the experience, profession or office of the candidate for director. Deany has a formal and operating procedure so that the shareholders of the before the corresponding vote of the experience and profession and office. Before the corresponding vote, if the director candidate maintains or has maintained in the last 18 months contractual, commercial or other relations with the controller of the company or its main competitors or suppliers. mation is delivered by the candidate to director, in accordance with the Controller.	X company e of the corporation olders caps of the	X X X Can be director X Cons law. an have director

2021.

b) The board of directors has implemented a mechanism, system or formal procedure that allows:	SI	NO
i. Shareholders to participate and exercise their right to vote by remote		
means, at the same opportunity as the rest of the shareholders who are physically represented at the meeting.		
The Company implement this system during 2020.		
ii. Shareholders observe, remotely and in real time, what happens during	X	
shareholders' meetings.		
The Company implement this system during 2020.		
iii. The general public to be informed in real time of the resolutions adopted at the shareholders' meeting.	X	
The Company publishes on its website the resolutions adopted at the Shareholders' Madopted.	eeting as	s they are
iv. The general public to be informed of the resolutions adopted at the		
shareholders' meeting, with a delay of less than 5 minutes of voting the respective agreement.		
The company publishes on its website the agreements adopted at the Shareholders' M adopted.	eeting as	s they are
c) The board has approved a policy and established formal procedures that aim to provide the public with information annually regarding:	SI	NO
 The policies adopted by the company in matters of social responsibility and sustainable development. 		X
The board has not adopted a formal policy on this matter. However, during 2020 the C	ompany	delivered
the sustainability report for 2019.		
 The stakeholders identified by the company as relevant, as well as the reasons why such groups have that status. 	X	
The Company has approved and implemented a formal procedure that aims to an		
public with information regarding the stakeholders identified by the Company as releven reasons why such groups have that status. The information indicated is published or		
website.	#1 the Ot	ompany o
iii. The relevant risks, including sustainability risks, of the company, as well as the main sources of those risks.	X	
The Company has approved and implemented a formal procedure that aims to ani		
public with information regarding the relevant risks, including sustainability, of the conthe main sources of those risks. The information indicated is published on the Compa		
iv. The indicators measured by society in terms of social responsibility and sustainable development		X
This practice is not adopted.		
v. The existence of goals and the evolution of sustainability indicators.		Х
This practice is not adopted.		
d) For the purposes of defining the policies, indicators and reporting format		Х
referred to in letter c) above, international standards have been followed, such as, for example, the guidelines contained in ISO 26000: 2010, or the		
principles and standards of Reports and Dissemination of the "Global		
Reporting Initiative" or the "Internatinal Integrated Reporting Council" This practice is not adopted.		
ττιιο ρτασίισε το ποι αυσριέα.		

е)	The company has a unit of relations with shareholders, investors and media that:	SI	NO
i.	Allows these to clarify doubts about the company, its business, main risks, financial, economic or legal situation and publicly known businesses of the entity.	X	
There	is a person in charge of the relationship with investors and shareholders, and a pe	rson res	ponsible
	relationship with the media, who channel potential concerns and their responses		
ii.	it has people who, at least, master the English language to answer the questions of those who do not speak Spanish.	Х	
iii.	It is the only unit authorized by the board to respond to such inquiries to shareholders, investors and media.	X	
The au	uthorized manager for these matters is the General Manager.		
f)	The board has a formal procedure for continuous improvement in operation.	SI	NO
i.	To detect and implement possible improvements in the processes of preparation and dissemination of the disclosures made by the entity to the market so that they are easily understood by the public.		
detecti	ompany has a formal procedure for the analysis of information delivered to the ming and implementing possible improvements in the processes of elaboration and aclosures made by the entity to the market so that they are easy to understand by	dissemi	nation of
ii.	To detect and implement eventual improvements in the processes of elaboration and dissemination of the disclosures made by the entity to the market, so that said communications are provided to the market in a timely manner.	X	
detection of the	company has a formal procedure for the analysis of information delivered to the many and implementing, eventual improvements in the processes of preparation a disclosures made by the entity to the market, so that these communications are tin a timely manner.	nd disse	mination
iii.	Which considers the advice of an expert from outside society to detect and implement these eventual improvements.		X
It is no	t considered desirable for the moment to adopt this practice.		
iv.	In that the detection referred to in numbers i and ii above, is done at least on an annual basis.		Х
The pr	ocedure is carried out annually and was carried out during 2020.		
g)	The company has an updated web page through which shareholders can access all their public information, easily and easily accessible.	Х	
In the	investor section, there is all the legally required information and additional info	rmation	that the
Compa	any publishes voluntarily.		
3. Ris	sk management and control		
a)	The board of directors has implemented a formal Risk Management and Control process which is in operation and which:	SI	NO
	 Has as general guidelines the risk management policies approved by the board of directors 	Х	
	ractice is implemented and is synthesized in the Annual Audit Plan, which is dr nchaca Group Risk Matrix.	awn up	from the
	ii. Has a Risk Management unit or equivalent, responsible for the detection, quantification, monitoring and communication of risks, and reports directly to the board of directors	X	

The Manager of	Audit in his capacity as Head of Crime Prevention has direct access	to the B	Board. In
matters of detecti	on, quantification, monitoring and communication of risks, the Manage	er of Audi	t reports
them to the Direc	tors' Committee.		
iii.	Has an Internal Audit unit or equivalent, responsible for verifying the	Х	
III.	effectiveness and compliance with the policies, procedures, controls	^	
	and codes approved by the Board of Directors, and reporting directly		
	to it.		
This function is fu	Ilfilled by the Directors' Committee with the Manager of Audit.		
iv.	Incorporates into the process of quantification, monitoring and	Х	
	communication of risks both the direct risks of the entity and indirect		
	risks that may arise from the other companies of the business group		
	to which the entity belongs.		
This is contempla	ated in the Company's Risk Matrix		
V.	Considers the potential impact that the materialization of the	Х	
	sustainability, economic, social and environmental risks to which it is exposed will have.		
The risks have	been classified according to their probability of occurrence and	impact	on the
organization.		·	
vi.	It is guided by national and international principles, guidelines and	Χ	
	recommendations, such as those developed by "The Committee of		
	Sponsoring Organizations" (COSO) or the contents of "Control		
	Objectives for Information and Related Technology" (COBIT, by its		
	acronyms in English) created by ISACA or ISO is) created by ISACA		
	or ISO 31,000: 2009 and ISO 31004: 2013.		
These methodolo	gies have been incorporated into our Audit Plan.		
vii.	It contemplates a Code of Conduct or equivalent document	Χ	
	approved by the board of directors and reviewed annually, which		
	defines principles and guidelines that should guide the actions of		
	the entity's personnel and board of directors.		
	ctors has established as an obligation the annual review of the Code	of Condu	ct of the
Company by the	Board of Directors.		
viii.	It includes information and permanent training of all relevant		Χ
	personnel, independent of the contractual link that links it with		
	society, regarding the policies, procedures, controls and codes		
	implemented for risk management.		
. ,	es not have the resources to train third parties, outside of its depende	ent perso	
ix.	It is reviewed and updated, at least annually.		Х
The risk manager	ment process is reviewed every two years.		
b) The boar operation	d of directors has implemented a formal procedure that is in	SI	NO
i.	To channel complaints by its staff, regardless of the contractual link,	Х	
	shareholders, customers, suppliers or third parties outside the		
There is a whietle	company, of any irregularities or unlawful acts. eblowing channel for crimes, fraud and infractions of the Code of Et	hics and	Internal
	Company's crime prevention model, and laws and regulations in gene		moma
ii.	That guarantees the anonymity of the complainant		Х
The channel quar	rantees the confidentiality of the complaint	<u>I</u>	
5	· · · · · · · · · · · · · · · · · · ·		

iii.	That allows the complainant to know the status of his complaint.		X
The channel does	s not allow that.		
iv. That is bro	ought to the attention of its staff, shareholders, customers, suppliers		Х
and third parties,	both through training and through the website of the entity.		
	one internally, only to the Company's personnel. However, contract		
	on on the Crime Prevention Model, which reports on the existence of	of the co	omplaints
channel.			
•	d of Directors has implemented a formal procedure that is in	SI	NO
operation i.	To detect and reduce organizational, social or cultural barriers that		X
1.	could be inhibiting the diversity of capacities, conditions, and		
	experiences and visions that, without those barriers, would have		
	occurred naturally in the organization.		
It is not considere	ed desirable to adopt this practice for the time being.		
ii.	To identify the diversity of skills, knowledge, conditions, experiences and visions that its senior executives should have.		X
It is not considere	ed desirable to adopt this practice for the time being.		1
iii.	To identify among the workers of the entity, potential replacements		X
	of the general manager and other senior executives, based on the		
	identification process described in number II above.		
There is a succes	ssion plan, but it is not built from the identification of the diversity of ca	pabilitie	S.
iv.	To timely replace the general manager and other senior executives,	Χ	
	and transfer their functions and relevant information, to their		
	unforeseen absence, minimizing the impact that would have on the		
Thoroic correct	organization.		
<u> </u>	lure that meets these characteristics		Τ
V.	In that the detection referred to in numbers i and ii above, is done at least on an annual basis.		X
d) The Boar	d of Directors has implemented a formal procedure that is in	SI	NO
operation			
i.	To review, at least on an annual basis, the salary structures and	X	
	compensation and compensation policies of the general manager		
	and other senior executives, in order to detect and correct eventual		
	incentives for said executives to expose society to risks that are not in accordance to the defined policies on the matter or the		
	commission of possible illicit acts.		
The Company ha	s a formal procedure that meets the stated purposes. The review of the	ese asp	ects took
place during 2020			
ii.	Which contemplates the advice of a third party outside the company		Х
	that supports the board of directors and the committee of directors,		
16.1	if applicable, in the revision referred to in numeral i above.		
	ed desirable to establish as an obligation the hiring of a third party in the	nis regai	
iii.	Which includes the dissemination of salary structures and policies		X
	for compensation and compensation of the general manager and other senior executives, on the company's website.		
This practice is no	ot considered desirable.		1
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	contemplates subjecting said salary structures and policies to oproval of the shareholders.		Х
This practice is not cons			
4 Of the evaluation by	a third party		
•	ion of the board of directors regarding the adoption of the ined in these regulations.	SI	NO
i.	Has been reviewed and validated by a third party outside the company.		Х
This practice is not cons	idered desirable at the moment.		
ii.	The person or team of people who carried out the review and validation, has proven experience of at least 5 years in process evaluation and effectiveness of controls or in the provision of professional consulting or consulting services in design and implementation of processes, management of risks or continuous improvement.		X
This practice is not cons	idered desirable at the moment.		
iii.	The entity or persons that carried out the review and validation are supervised by the Superintendency or a foreign public or private body of similar competence.		X
This practice is not cons	idered desirable at the moment.		
iv.	The entity or persons that performed the review and validation, belong to a payroll established by the national stock exchanges of entities that meet the conditions defined by them to certify the self-assessment referred to in this regulation.		X
This practice is not cons	idered desirable at the moment.		